

COMPLAINTS & COMPLIMENTS

<i>Type of Recognition</i>	<i>10/00-03/01</i>	<i>10/01-03/02</i>	<i>10/02-03/03*</i>
Inter-departmental Compliment	287	391	181
Unit Citation/ Memo	8	23	66
Mini-Award	0	1	103
Other Inter-departmental Awards	60	96	71
Internally Generated Total:	355	511	421
Letter of Praise or Thanks	528	322	364
Telephone Contact	64	53	15
Other External Award	24	87	134
Externally Generated Total:	616	462	513

* In 2003 IAD and MSB merged their data into a centralized database, ensuring that all compliments/ awards are included while preventing duplication. An additional 7,460 citizen compliments were received between October 10th and December 31st, 2002, specifically relating to the Washington Metropolitan Area sniper investigation.

	<i>Total Number of Formal Complaints</i>	<i>45 Cases</i>	<i>44 Cases</i>	<i>37 Cases</i>
<i>Law#</i>	<i>Allegation</i>	<i>10/00-03/01</i>	<i>10/01-03/02</i>	<i>10/02-03/03</i>
5	Abuse of authority	13	7	8
4	Abuse of process	1	0	1
9	Attentiveness to duty/use of alcohol/drugs	0	1	2
2	Authority to suspend	0	0	0
11	Carrying of credentials/fail to ID	4	1	0
3	Compliance with orders	1	5	3
14	Conduct unbecoming	2	4	7
1	Conformance to law	31	16	12
22	Courtesy	26	10	11
26	Discrimination	15	7	5
12	Gratuities	0	0	0
23	Handling of evidence/property	0	0	0
17	Maintenance of property	1	0	0
24	Meal periods	0	0	0
20	Mutual protection	0	1	0
16 & 7	Neglect of duty/unsat. performance/ integrity of reporting system	12	7	9
18	Pay account / unreturned equipment	0	0	0
8	Punctuality	0	1	3
25	Recognition of plainclothes officer	0	0	0
13	Secondary employment	1	0	1
26e	Sexual harassment	2	0	0
15	Soliciting/endorsements	0	0	0
10	Telephone maintenance	0	0	0
21	Untruthful statement	5	2	1
6	Use of force	29	37	28
19	Wearing the uniform	0	1	1
	Total Allegations	143	100	92

Formal Complaint Allegation Dispositions*	10/00-03/01	10/01-03/02	10/02-03/03
Administrative Closure	9	7	21
Declined	0	0	0
Dismissed	0	0	0
Exonerated	14	0	2
Not Sustained or Insufficient Evidence	29	12	11
Open	0	0	26
Pending Additional Review	27	70	17
Policy Failure	0	0	0
Sustained	10	3	2
Unfounded	54	8	13
Withdrawn	0	0	0
Total:	143	100	92

*Case dispositions continually evolve as the investigations progress. Statistics from past reports were utilized for this table. Researching allegation dispositions from prior years would result in the change of the base number of allegations.

FORMAL COMPLAINANT DEMOGRAPHICS

Race	10/00-03/01	10/01-03/02	10/02-03/03
Asian	1	0	0
Black	11	17	9
Latin	8	2	3
White	24	22	18
Unknown	1	3	7

Gender	10/00-03/01	10/01-03/02	10/02-03/03
Male	31	23	24
Female	13	21	12
Unknown	1	0	1

FORMAL COMPLAINTS RELATED TO TRAFFIC STOPS

<i>Dates</i>	<i>Cases</i>	<i>Complainant Race</i>	<i>Allegations</i>	<i>Disposition</i>
10/00-03/01	1	Black Male	Discrimination	Unfounded
	2	Black Male	Discrimination	Unfounded
	3	Black Male	Abuse of Authority Discrimination	Unfounded
	4	Black Male	Courtesy Discrimination	Unfounded
	5	Latina Female	15 separate allegations	Unfounded or Exonerated
	6	Latin Male	Conduct Unbecoming Courtesy Abuse of Authority	Pending
	7	2 Latin Males	Courtesy Discrimination	Unfounded
	8	White Male	Abuse of Authority Conformance to Law (4 counts)	Exonerated or Unfounded
10/01-03/02	1	Black Female	Discrimination Courtesy	Unfounded
	2	Black Male	Use of Force Courtesy	Pending
	3	Latina Female	Discrimination	Unfounded
	4	White Male	Use of Force	Pending
	5	White Male	Use of Force	Pending
10/02-03/03	1	Black Male	Discrimination	Closed Administratively (reduced to inquiry)
	2	2 Unknown Females	Abuse of Authority Courtesy Discrimination	Unfounded
	3	Unknown Male	Courtesy Conformance to Law (Assault)	Unfounded or Insufficient Evidence